



City of Framingham Housing Complaint Form

Date: _____

Please return this form to **Nate Doyen-Charon**, Fair Housing Officer, City of Framingham, Community Development Department, 150 Concord St., Room 121, Framingham, MA 01702

Information of person filing this complaint:

Name: _____ Email address: _____

Address: _____

Phone number: _____ Additional phone number: _____

Information of person experiencing housing challenge (if different from person filing):

Name: _____ Email address: _____

Address: _____

Phone number: _____ Additional phone number: _____

Information of person/organization/company you are complaining about (if your concern is against an entity):

Name: _____ Email address: _____

Address: _____

Phone number: _____ Additional phone number: _____

Select the most suitable category that explains your problem(s):

- Most of money will be spent on rent
- Cannot drive or take bus to visit units
- No money to pay application, broker fees, or moving expenses
- At work or busy during regular business hours
- Family size is too big for units
- Bad credit
- Fixed or limited income
- Need first, last, and security
- Criminal record
- Need help with apartment search
- Bad references

- Neighborhood not good
- Neighbors not good
- Unit never fixed
- Landlord never returns calls
- Landlord not trusting
- Organization/person not available to contact
- Unit(s) not passing inspection(s)
- Rental history not good
- Need help talking to landlords or neighbors
- Make too much money for assistance
- Shelter beds unavailable
- Problems at shelter
- Waitlist time for Section 8 units too long
- How long have you had this housing problem? _____
- Talk to person/organization about problem? _____
- Talk to police? _____
- Talk to a lawyer? _____
- Case going to court (if so, which one? _____)

Detail steps taken to fix problem

About your complaint:

I am

- letting the City know about the issue - no follow up requested
- letting the City know about the issue - follow up requested

Please describe your concern or complaint. Provide as much detail as possible, including dates, locations, who was involved, etc. (You may attach additional pages if needed)

Signature of person filing this complaint

Date

If you have any questions, please contact Nate Doyen-Charon, Fair Housing Officer, at communitydevelopment@framinghamma.gov

Community Development Department – Staff Use Only!

Action Steps:

Community development staff person: _____

What suggestions were made to resolve the issue?

- | | |
|--|---|
| <input type="checkbox"/> DHCD | <input type="checkbox"/> Legal |
| <input type="checkbox"/> SMOC | <input type="checkbox"/> Legislative |
| <input type="checkbox"/> Housing Authority | <input type="checkbox"/> Police |
| <input type="checkbox"/> MassHire | <input type="checkbox"/> Fair Housing |
| <input type="checkbox"/> MetroWest Center
for Independent
Living | <input type="checkbox"/> HUD Resources |
| <input type="checkbox"/> Family Resource
Center by
Wayside | <input type="checkbox"/> State Resources – mass.gov |
| | <input type="checkbox"/> Other Non-Profits |
| | <input type="checkbox"/> Other State Agencies |
| | <input type="checkbox"/> Other Online Links |

Number of phone calls and/or emails contact to resolve the issue?

- 1-5
- 6-10
- 11-15
- 16-20
- 20 - more

Periods/durations of interactions?

- 1 Week
- 1 Month
- 3 Months
- 6 Months
- 9 Months
- 12 Months – more
