



TOWN OF FRAMINGHAM
DEPARTMENT OF PUBLIC WORKS
WATER AND WASTEWATER DIVISION

AUTOMATED METER READING PROGRAM



Dear Water Customer:

The Town of Framingham will soon begin installation of its Automated Meter Reading (AMR) system to increase meter reading and billing efficiency and accuracy. The AMR system allows water meters to be automatically read with the results transmitted to our billing office instantaneously by a wireless network.

Most customers already have a meter reading device on the outside of their building. In those cases a transponder which is pictured above will simply be installed over the existing device with no appointment necessary. In some instances it may be required that the existing device be moved slightly. In that situation, we will need access to the meter in your home or business. You will be contacted to schedule an appointment if this is required.

For those customers not having an existing outside meter reading device, access to the water meter inside of your home or business will be required for transponder installation. If you have an older water meter it will be replaced at the same time. You will be contacted to schedule an appointment if this is required.

All installations will be performed by Town of Framingham employees carrying identification cards.

Please feel free to contact the Water Department at (508) 532-6050 between the hours of 7AM and 3PM, Monday through Friday, with any questions you might have.



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"Managing Your Investment in the Public Infrastructure"