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**Announcing New Enhanced Online Bill Pay Services**

**FRAMINGHAM, MA** – The Town of Framingham’s Online Bill Pay Services will look a little different the next time you pay a Town of Framingham invoice online. The new system offers added enhancements and new features that will make paying and viewing your tax and utility bills more convenient and helpful. Online features include e-billing, single shopping cart for multiple bill types, as well as providing customers with the ability to view and print original bill copies for the current or past fiscal year. Customers may register to receive an email notification of their bill, and it would take effect with their next billing cycle.

This initiative is part of Town of Framingham’s vision to make Framingham a 21st century city by utilizing state-of-the-art software solutions that are secure, efficient and cost-effective. The new vendor, City Hall Systems and taxpayers will have access to their top-notch customer service team should they have any online payment questions or wish to make a payment by phone. City Hall Systems customer service can be reach by phone at 508-381-5455, by email at [epay@cityhallsystems.com](mailto:epay@cityhallsystems.com) or by multilingual online chat.

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